



CORE RETURN POLICY

DENSO Sales California, Inc. (DENSO) will provide 100% Full Core Credit for returned cores as long as the following conditions are met:

- Cores **must** be returned in the original DENSO box.
- Cores **must** be returned with shipping plates or caps attached and secured.
- Cores **must** be from an application of the DENSO First Time Fit Program to which a core charge is applied.
- Cores **must** not be damaged by excessive or unusual force.
- Cores **must** rotate without binding — **NO SEIZED UNITS.**
- Cores **must** be assembled — **NO DISASSEMBLED UNITS.**

